NEIL ABERCROMBIE GOVERNOR

May 31, 2013

The Honorable Donna Mercado Kim,
President
and Members of the Senate
Twenty-Seventh State Legislature
State Capitol, Room 409
Honolulu, Hawaii 96813

The Honorable Joseph M. Souki, Speaker and Members of the House of Representatives Twenty-Seventh State Legislature State Capitol, Room 431 Honolulu, Hawaii 96813

Dear President Kim, Speaker Souki, and Members of the Legislature:

This is to inform you that on May 31, 2013, the following bill was signed into law:

SB1070 SD2 HD1 CD1

RELATING TO MORTGAGE SERVICERS **ACT 092 (13)**

NEIL ABERCROMBIE Governor, State of Hawaii on

THE SENATE
TWENTY-SEVENTH LEGISLATURE, 2013
STATE OF HAWAII

S.B. NO. 1070 S.D. 2 H.D. 1 C.D. 1

A BILL FOR AN ACT

RELATING TO MORTGAGE SERVICERS.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:

1	SECTION 1. Chapter 454M, Hawaii Revised Statutes, is
2	amended by adding a new section to be appropriately designated
3	and to read as follows:
4	"§454M- Investigation and examination authority. (a)
5	In addition to any other authority under this chapter, the
6	commissioner shall have the authority to conduct investigations
7	and examinations in accordance with this section. The
8	commissioner may access, receive, and use any books, accounts,
9	records, files, documents, information, or evidence that the
10	commissioner deems relevant to the inquiry or investigation,
11	regardless of the location, possession, control, or custody of
12	the documents, information, or evidence.
13	(b) For the purposes of investigating violations or
14	complaints arising under this chapter, or for the purposes of
15	examination, the commissioner may review, investigate, or
16	examine any licensee or person subject to this chapter, as often
17	as necessary to carry out the purposes of this chapter. The
18	commissioner may direct, subpoena, or order the attendance of,
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1	and examine under oath, all persons whose testimony may be		
2	required about loans or the business or subject matter of any		
3	examination or investigation and may direct, subpoena, or order		
4	the person to produce books, accounts, records, files, and any		
5	other documents the commissioner deems relevant to the inquiry.		
6	(c) Each licensee or person subject to this chapter shall		
7	provide to the commissioner upon request the books and records		
8	relating to the operations of the licensee or person subject to		
9	this chapter. The commissioner shall have access to the books		
10	and records and shall be permitted to interview the officers,		
11	principals, mortgage loan originators, employees, independent		
12	contractors, agents, and customers of the licensed mortgage loan		
13	originator or person subject to this chapter concerning their		
14	business.		
15	(d) Each licensee or person subject to this chapter shall		
16	make or compile reports or prepare other information as directed		
17	by the commissioner in order to carry out the purposes of this		
18	section, including:		
19	(1) Accounting compilations;		
20	(2) Information lists and data concerning loan		
21	transactions in a format prescribed by the		
22	commissioner; or		

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1	(3) Other information that the commissioner deems		
2	necessary to carry out the purposes of this section.		
3	(e) In conducting any examination or investigation		
4	authorized by this chapter, the commissioner may control access		
5	to any documents and records of the licensee or person under		
6	examination or investigation. The commissioner may take		
7	possession of the documents and records or place a person in		
8	exclusive charge of the documents and records. During the		
9	period of control, no person shall remove or attempt to remove		
10	any of the documents and records except pursuant to a court		
11	order or with the consent of the commissioner. Unless the		
12	commissioner has reasonable grounds to believe the documents of		
13	records of the licensee or person under examination or		
14	investigation have been, or are at risk of being, altered or		
15	destroyed for purposes of concealing a violation of this		
16	chapter, the licensee or owner of the documents and records		
17	shall have access to the documents or records as necessary to		
18	conduct its ordinary business affairs.		
19	(f) To carry out the purposes of this chapter, the		
20	commissioner may:		
21	(1) Retain accountants or other professionals and		
22	specialists, who may be exempt from chapter 76, as		
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1		examiners, auditors, or investigators to conduct or
2		assist in the conduct of examinations or
3		investigations;
4	(2)	Enter into agreements or relationships with other
5		government officials or regulatory associations in
6		order to improve efficiencies and reduce regulatory
7		burden by sharing resources, standardized or uniform
8		methods or procedures, and documents, records,
9		information, or evidence obtained under this section;
10	(3)	Use, hire, contract, or employ public or privately
11		available analytical systems, methods, or software to
12		examine or investigate the licensee or person subject
13		to this chapter;
14	(4)	Accept and rely on examination or investigation
15		reports made by other government officials, within or
16		without this State; and
17	(5)	Accept audit reports made by an independent certified
18		public accountant for the licensee or person subject
19		to this chapter in the course of that part of the
20		examination covering the same general subject matter
21		as the audit and may incorporate the audit report in

1	the report of the examination, report of
2	investigation, or other writing of the commissioner.
3	(g) The authority of this section shall remain in effect,
4	whether a licensee or person subject to this chapter acts or
5	claims to act under any licensing or registration law of this
6	State, or claims to act without such authority.
7	(h) No licensee or person subject to investigation or
8	examination under this section may knowingly withhold, abstract,
9	remove, mutilate, destroy, or secrete any books, records,
10	computer records, or other information.
11	(i) The commissioner may charge an examination or
12	investigation fee, payable to the commissioner, based upon the
13	cost per hour per examiner for all licensees and persons subject
14	to this chapter examined or investigated by the commissioner or
15	the commissioner's staff. The hourly fee shall be \$60 or an
16	amount as the commissioner shall establish by rule pursuant to
17	chapter 91. In addition to the examination or investigation
18	fee, the commissioner may charge any person who is examined or
19	investigated by the commissioner or the commissioner's staff
20	pursuant to this section additional amounts for travel, per
21	diem, mileage, and other reasonable expenses incurred in

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- 1 connection with the examination or investigation, payable to the
- 2 commissioner.
- 3 (j) Any person having reason to believe that this chapter
- 4 or the rules adopted pursuant thereto have been violated, or
- 5 that a license issued under this chapter should be suspended or
- 6 revoked, may file a written complaint with the commissioner
- 7 setting forth the details of the alleged violation or grounds
- 8 for suspension or revocation."
- 9 SECTION 2. Section 454M-1, Hawaii Revised Statutes, is
- 10 amended as follows:
- 11 1. By adding a new definition to be appropriately inserted
- 12 and to read:
- ""NMLS" means a mortgage licensing system developed and
- 14 maintained by the Conference of State Bank Supervisors and the
- 15 American Association of Residential Mortgage Regulators for the
- 16 state licensing and registration of state-licensed loan
- 17 originators and other financial services providers, or any
- 18 system provided by the Consumer Financial Protection Bureau."
- 19 2. By deleting the definition of "Nationwide Mortgage
- 20 Licensing System".
- 21 [""Nationwide Mortgage Licensing System" has the same
- 22 meaning as defined in section 454F 1."]

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- SECTION 3. Section 454M-4, Hawaii Revised Statutes, is 1 amended by amending subsections (a), (b), (c), and (d) to read 2 3 as follows: An applicant for licensure shall file an application 4 on a form prescribed by [the Nationwide Mortgage Licensing 5 System] NMLS or by the commissioner and shall pay an application 6 7 fee of [\$500.] \$675. Each license shall expire on June 30 of each calendar year. A license may be renewed by filing a 8 renewal statement on a form prescribed by [the Nationwide 9 10 Mortgage Licensing System] NMLS or by the commissioner and 11 paying a renewal fee of [\$250, on or before July 1] \$425, at least four weeks prior to the renewal period for licensure for 12 13 the following year. To fulfill the purposes of this chapter, the 14 (b) commissioner may establish relationships or contracts with [the 15 Nationwide Mortgage Licensing System] NMLS or other entities 16 designated by [the Nationwide Mortgage Licensing System] NMLS to **17** collect and maintain records and process transaction fees or 18 other fees related to licensees or other persons subject to this 19 20 chapter. 21 To the extent reasonably necessary to participate in
- 22 [the Nationwide Mortgage Licensing System,] NMLS, the

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- commissioner may modify any or all of the requirements of
 [section 454M 4(e) and (f).] subsections (e) and (f).
 (d) The commissioner may use [the Nationwide Mortgage
- 4 Licensing System] NMLS as an agent for requesting information
- 5 from and distributing information to the United States
- 6 Department of Justice, any governmental agency, or any other
- 7 source, as directed by the commissioner."
- 8 SECTION 4. Section 454M-4.5, Hawaii Revised Statutes, is
- 9 amended to read as follows:
- 10 "[[]]\$454M-4.5[]] Registration with [Nationwide Mortgage
- 11 Licensing System.] NMLS. The commissioner may require all
- 12 mortgage servicers to register with [the Nationwide Mortgage
- 13 Licensing System.] NMLS."
- 14 SECTION 5. Section 454M-8, Hawaii Revised Statutes, is
- 15 amended to read as follows:
- 16 "[+]\$454M-8[+] Powers of commissioner. In addition to any
- 17 other acts or conditions provided by law, the commissioner may:
- 18 (1) Adopt, amend, or repeal rules, issue declaratory
- 19 rulings or informal nonbinding interpretations, and
- 20 investigate and act upon written consumer complaints;
- 21 (2) Grant, deny, forfeit, renew, reinstate, or restore the
- 22 license of any mortgage servicer;

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20 Revised Statutes, as amended by this Act, until December 31,	1	(3)	Revoke, suspend, or otherwise limit the license of any
with the commissioner; (4) Report any violation of this chapter or violation of federal or state law to the [United States Commissioner of Housing and Urban Development] Consumer Financial Protection Bureau or other federal agency having jurisdiction over the licensee; Investigate and conduct hearings regarding any violation of this chapter, or any rule or order of or agreement with the commissioner; and (6) Do any and all things necessary or incidental to the exercise of the commissioner's power and duties, including the authority to conduct contested case proceedings under chapter 91." SECTION 6. A mortgage servicer who holds a license that is valid as of June 30, 2013, shall be determined to be in compliance with the licensing provisions of chapter 454M, Hawaii Revised Statutes, as amended by this Act, until December 31,	2		mortgage servicer for any violation of the provisions
federal or state law to the [United States] Commissioner of Housing and Urban Development] Consumer Financial Protection Bureau or other federal agency having jurisdiction over the licensee; Investigate and conduct hearings regarding any violation of this chapter, or any rule or order of or agreement with the commissioner; and Consumer Financial Protection Bureau or other federal agency having jurisdiction over the licensee; Do any and conduct hearings regarding any violation of this chapter, or any rule or order of or agreement with the commissioner; and Commissioner of Housing regarding any violation of this chapter, or any rule or order of or agreement with the commissioner; and Commissioner of Housing regarding any violation of the conduct condended of or agreement with the commissioner; and Commissioner of Housing regarding any violation of the conduct or order of or agreement with the commissioner; and Revised Statutes, as amended by this Act, until December 31,	3		in this chapter, or any rule or order of, or agreement
federal or state law to the [United States Commissioner of Housing and Urban Development] Consumer Financial Protection Bureau or other federal agency having jurisdiction over the licensee; Investigate and conduct hearings regarding any violation of this chapter, or any rule or order of or agreement with the commissioner; and (6) Do any and all things necessary or incidental to the exercise of the commissioner's power and duties, including the authority to conduct contested case proceedings under chapter 91." SECTION 6. A mortgage servicer who holds a license that is valid as of June 30, 2013, shall be determined to be in compliance with the licensing provisions of chapter 454M, Hawaii Revised Statutes, as amended by this Act, until December 31,	4		with the commissioner;
Commissioner of Housing and Urban Development Consumer Financial Protection Bureau or other federal agency having jurisdiction over the licensee; Investigate and conduct hearings regarding any violation of this chapter, or any rule or order of or agreement with the commissioner; and (6) Do any and all things necessary or incidental to the exercise of the commissioner's power and duties, including the authority to conduct contested case proceedings under chapter 91." SECTION 6. A mortgage servicer who holds a license that is valid as of June 30, 2013, shall be determined to be in compliance with the licensing provisions of chapter 454M, Hawaii Revised Statutes, as amended by this Act, until December 31,	5	(4)	Report any violation of this chapter or violation of
Consumer Financial Protection Bureau or other federal agency having jurisdiction over the licensee; Investigate and conduct hearings regarding any violation of this chapter, or any rule or order of or agreement with the commissioner; and (6) Do any and all things necessary or incidental to the exercise of the commissioner's power and duties, including the authority to conduct contested case proceedings under chapter 91." SECTION 6. A mortgage servicer who holds a license that is valid as of June 30, 2013, shall be determined to be in compliance with the licensing provisions of chapter 454M, Hawaii Revised Statutes, as amended by this Act, until December 31,	6		federal or state law to the [United States
agency having jurisdiction over the licensee; 10 (5) Investigate and conduct hearings regarding any 11 violation of this chapter, or any rule or order of or 12 agreement with the commissioner; and 13 (6) Do any and all things necessary or incidental to the 14 exercise of the commissioner's power and duties, 15 including the authority to conduct contested case 16 proceedings under chapter 91." 17 SECTION 6. A mortgage servicer who holds a license that is 18 valid as of June 30, 2013, shall be determined to be in 19 compliance with the licensing provisions of chapter 454M, Hawaii 20 Revised Statutes, as amended by this Act, until December 31,	7		Commissioner of Housing and Urban Development]
10 (5) Investigate and conduct hearings regarding any 11 violation of this chapter, or any rule or order of or 12 agreement with the commissioner; and 13 (6) Do any and all things necessary or incidental to the 14 exercise of the commissioner's power and duties, 15 including the authority to conduct contested case 16 proceedings under chapter 91." 17 SECTION 6. A mortgage servicer who holds a license that is 18 valid as of June 30, 2013, shall be determined to be in 19 compliance with the licensing provisions of chapter 454M, Hawaii 20 Revised Statutes, as amended by this Act, until December 31,	8		Consumer Financial Protection Bureau or other federal
violation of this chapter, or any rule or order of or agreement with the commissioner; and (6) Do any and all things necessary or incidental to the exercise of the commissioner's power and duties, including the authority to conduct contested case proceedings under chapter 91." SECTION 6. A mortgage servicer who holds a license that is valid as of June 30, 2013, shall be determined to be in compliance with the licensing provisions of chapter 454M, Hawaii Revised Statutes, as amended by this Act, until December 31,	9		agency having jurisdiction over the licensee;
agreement with the commissioner; and (6) Do any and all things necessary or incidental to the exercise of the commissioner's power and duties, including the authority to conduct contested case proceedings under chapter 91." SECTION 6. A mortgage servicer who holds a license that is valid as of June 30, 2013, shall be determined to be in compliance with the licensing provisions of chapter 454M, Hawaii Revised Statutes, as amended by this Act, until December 31,	10	(5)	Investigate and conduct hearings regarding any
13 (6) Do any and all things necessary or incidental to the 14 exercise of the commissioner's power and duties, 15 including the authority to conduct contested case 16 proceedings under chapter 91." 17 SECTION 6. A mortgage servicer who holds a license that is 18 valid as of June 30, 2013, shall be determined to be in 19 compliance with the licensing provisions of chapter 454M, Hawaii 20 Revised Statutes, as amended by this Act, until December 31,	11		violation of this chapter, or any rule or order of or
exercise of the commissioner's power and duties, including the authority to conduct contested case proceedings under chapter 91." SECTION 6. A mortgage servicer who holds a license that is valid as of June 30, 2013, shall be determined to be in compliance with the licensing provisions of chapter 454M, Hawaii Revised Statutes, as amended by this Act, until December 31,	12		agreement with the commissioner; and
including the authority to conduct contested case proceedings under chapter 91." SECTION 6. A mortgage servicer who holds a license that is valid as of June 30, 2013, shall be determined to be in compliance with the licensing provisions of chapter 454M, Hawaii Revised Statutes, as amended by this Act, until December 31,	13	(6)	Do any and all things necessary or incidental to the
proceedings under chapter 91." SECTION 6. A mortgage servicer who holds a license that is valid as of June 30, 2013, shall be determined to be in compliance with the licensing provisions of chapter 454M, Hawaii Revised Statutes, as amended by this Act, until December 31,	14		exercise of the commissioner's power and duties,
SECTION 6. A mortgage servicer who holds a license that is valid as of June 30, 2013, shall be determined to be in compliance with the licensing provisions of chapter 454M, Hawaii Revised Statutes, as amended by this Act, until December 31,	15		including the authority to conduct contested case
valid as of June 30, 2013, shall be determined to be in compliance with the licensing provisions of chapter 454M, Hawaii Revised Statutes, as amended by this Act, until December 31,	16		proceedings under chapter 91."
19 compliance with the licensing provisions of chapter 454M, Hawaii 20 Revised Statutes, as amended by this Act, until December 31,	17	SECT	ION 6. A mortgage servicer who holds a license that is
20 Revised Statutes, as amended by this Act, until December 31,	18	valid as	of June 30, 2013, shall be determined to be in
	·19	complianc	e with the licensing provisions of chapter 454M, Hawaii
21 2013.	20	Revised S	tatutes, as amended by this Act, until December 31,
	21	2013.	

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- 1 SECTION 7. This Act does not affect rights and duties that
- 2 matured, penalties that were incurred, and proceedings that were
- 3 begun before its effective date.
- 4 SECTION 8. Statutory material to be repealed is bracketed
- 5 and stricken. New statutory material is underscored.
- 6 SECTION 9. This Act shall take effect upon its approval.

APPROVED this 21 day of MAY

GOVERNOR OF THE STATE OF HAWAII